

Updated: 05/20/20

For Plans that are regulated by the Office of the Insurance Commissioner, e.g. Commercial fully insured plans			
<p>“From March 26 until April 24, in network providers will be paid at the same rate when providing services via telemedicine as they are paid for providing the same services in-person (payment parity)”</p> <ul style="list-style-type: none"> • Proclamation. Telemedicine Proc • See Section 1 of ESSB Bill 5385 for patients and services that qualify: Telemedicine Bill 			
Will a telemedicine visit for a care service be paid at the same rate as an in-person visit for that same care service?			
Follow Common Direction?		In-network providers will be paid at the same rate when providing services via telemedicine as they are paid for providing the same services in-person (payment parity)	
Aetna	Yes 03/27/20	<p>In-network providers will be paid for a health care service provided through telemedicine at the same rate as if the health care service was provided in person by a provider in accordance with Gov. Proclamation 20-29.</p> <p>Aetna’s telemedicine policy is available to providers on the NaviNet and Availity portals.</p>	
Amerigroup - DSNP	Yes 04/21/20	Provider COVID FAQ	
CHPW - Medicare Advantage	Yes 03/27/20		
Cigna	Most 05/04/20	<p>Allow providers to bill any code on their existing fee schedule virtually and be reimbursed at face-to-face rates.</p> <p>COVID Provider page</p> <p>Scroll down to “Interim Billing Guidelines” and Select</p> <ul style="list-style-type: none"> • “Virtual Care Guidelines” • “General Billing Guidance for both COVID and Non-COVID care 	<p>Mid-level practitioners (e.g., physician assistants and nurse practitioners) can also provide services virtually using the same guidance. Reimbursement will be consistent as though they performed the service in a face-to-face setting</p>

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		Self-insured plan sponsors will be able to opt-out of this program at their discretion.	Waive customer cost-sharing for telehealth screenings for COVID-19 through May 31, 2020
Coordinated Care - Commercial	Yes 03/27/20		
First Choice (TPA and PPO)	Varies by our Payers’ Plans 03/27/20	First Choice Health is a PPO network that does not define the benefits. Please reach out to the individual Payers to confirm benefits. As an administrator for our self-funded health Plans, we are complying with the Families First Coronavirus Act, specifically the “Health Provisions”.	
HCA – Apple Health	Yes 03/27/20	Medicaid FFS and the MCO have always had payment parity for telemedicine and continues that policy for its COVID responsive policies for telehealth services. Effective back to 1/1/2020	
Medicaid FFS	Yes		

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Amerigroup	Yes 03/27/20		
CHPW	Yes 03/27/20		
Coordinated Care	Yes 03/27/20		
Molina	Yes 03/27/20	Molina Billing Policy	
UHC Community Plan	Most 03/27/20	We are also supporting self-insured employer customers who chose to implement similar actions.	
KP-NW	Yes 03/27/20		
KP-WA	Most 03/27/20	Self-insured plan sponsors will be able to opt-out of this program at their discretion.	
Labor & Industries	Yes 5/20/20	If an E&M code description allows for telephone/telehealth, telehealth visit for the E&M code is reimbursed at the same rate as the in-person version. Temporary Telehealth Policy	
Molina - Marketplace	Yes 03/27/20	Molina Billing Policy	
Pacific Source	Most 03/27/20	Self-insured plan sponsors will be able to opt-out of this program at their discretion.	

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Premera	Most 03/27/20	-funded employer groups will apply this approach but may opt out of this arrangement.	
Providence	Most 03/27/20	We are supporting self-insured plan sponsors who choose to implement the same or similar coverage, however, self-insured plan sponsors are able to opt-out of this coverage at their discretion.	
Regence	Most 4/17/20	<p>Providers should refer to our websites for the most current information and Virtual Care Reimbursement Policy:</p> <ul style="list-style-type: none"> • Regence COVID • Asuris COVID • BridgeSpan COVID <p>Click on “Get the latest information” then scroll down and click on “Telehealth visits”</p>	
UHC - Commercial	Most 03/27/20	We are also supporting self-insured employer customers who chose to implement similar actions.	